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WELCOME

Welcome to Navy Gateway Inns & Suites

Thank you for choosing NGIS, we're so glad to have you as our guest!

Our MISSION

Provide quality, affordable lodging and hospitality services, which contribute to mission accomplishment and quality of life for a mobile defense community.

Our VISION

Navy Gateway Inns & Suites is **YOUR** preferred lodging choice.

Our BRAND PROMISE

Creating comfortable guest services for those we serve: Today and Tomorrow.



GUEST SATISFACTION

Please take a moment and complete a guest comment card located at the front desk, or the electronic survey sent after check out.

Your feedback is appreciated —Thank You

GUEST SERVICES

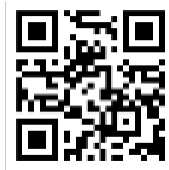
NAVY GATEWAY INNS & SUITES

We are committed to providing our guests with comfortable and safe lodging accommodations. We offer the following information for your awareness and convenience to ensure your stay is enjoyable, and that we meet your expectations!

Check-In. Guests may check in at any time if a room is available. Check-in time is 3:00 p.m.

Check Out. 11:00 a.m. Early check-in and late checkout may be granted whenever possible.

Community Activities and MWR Dining. For more information, please visit the MWR website at <https://www.navymwr.org/links> or scan this QR code:



Forget Something? Complimentary items may be picked up at the front desk: razors, shaving cream, toothbrush, and toothpaste.

Heating and Air-Conditioning System. Some thermostat settings are centrally operated by the Public Works Department with indoor temperatures between 66 and 78 degrees. Individual room thermostats should be set no higher than 78 degrees per DoD and Navy regulations.

Housekeeping Services. Housekeeping services are provided 7 days a week. Linens are changed upon request or every 7th day. Amenities and bed/bath linens are available upon request.

Maintenance. Please let us know if your guest room requires maintenance service. Our Front Desk will provide assistance. Dial 0 from your guest room phone.

Payment Options. American Express, Discover, MasterCard, Visa, check/debit card, and traveler's checks. Personal checks are not accepted. NGIS no longer accepts cash. A form of payment is required at check-in. All guests must provide a valid credit card and government identification card at check-in.

Personal Mail. NGIS cannot receive personal mail. Please contact the Post Office or your local command if you have mail needs.

STAY CONNECTED

WIFI Instructions

Internet Access. Complimentary wireless internet is provided in all guest rooms. For connection instructions, please refer to the Wi-Fi section below.

1. Turn on your wireless-enabled laptop, tablet, smart-phone, or other device.
2. Choose "gowifi" from the list of available wireless networks.
3. Launch your web browser, and you will automatically be directed to the Wi-Fi homepage.
4. Select "Acceptable Use Policy" and click "I Agree".
5. Read the terms and conditions and accept to activate your internet connection.

For additional support, please contact the Technical Support number below. For unresolved internet connectivity issues (open tickets), please provide your Trouble Ticket Number to the Front Desk upon checkout.

ACCEPTABLE USE POLICY

By using Navy Gateway Inns & Suites Internet Access, you agree to our Acceptable Use Policy. This means you will act legally, responsibly, and be considerate of others. We reserve the right, but do not bear the responsibility, to prohibit any conduct; communication; or content which, in our sole discretion, is determined likely to be unlawful or harmful to others.

Please contact Viasat's free 24/7 technical support team. Phone: 866-353-1607
Email: Support@gowifi.com

Telephone & Voicemail Instructions

Local calls: No Charge Toll Free: No Charge Continental US: No charge

Overseas/International Rates: Available at the front desk

NOTE: All calls will be added to the guest's bill before checkout

Dialing

To dial the Front Desk: Press 0

Local Calls: 9 + Number

Long Distance Calls US: 9+1+ Area Code + Number

USA Toll Free: 9+001+8+ Number

Emergency: 911

Room-to-Room Dialing: 4-digit room extension or 0 for front desk transfer

Voice Mail: Dial 8000 and follow prompts

Wakeup Call: Dial 8000, option 8 and follow prompts. Time must be entered in a 24-hour format

Snooze option for five minutes press 1 or 10 minutes by pressing 2

Please contact Viasat's free 24/7 technical support team. Phone: 866-353-1607
Email: Support@gowifi.com

DISASTER PROCEDURES

Evacuation Planning: Advance planning is imperative to ensure the safety of our guests. When disaster conditions exist, an evacuation order may be called during Condition of Readiness (COR). The goal is evacuate early to locate safe lodging accommodations outside the affected area. NGIS guests will be directed to vacate to a designated building. If you must prepare to evacuate, you should do the following:

- Secure your room.
- Disconnect electrical appliances.
- If you have to leave your room - Do not walk through moving water.

Hurricane: A tropical storm, which has intensified to 75 mph and has high tides, strong winds, and heavy rainfall. There are 5 categories of hurricane intensity.

Evacuation Routes: Evacuation route is located on the back of your door

Earthquake: If you are indoors when shaking starts:

- "DROP, COVER AND HOLD ON." If you are not near a strong table or desk, drop to the floor against an interior wall and cover your head and neck with your arms.
- Avoid windows, hanging objects, mirrors, tall furniture, large appliances and cabinets filled with heavy objects.
- Do not try to run out of the structure during strong shaking. If you are in bed, stay there and cover your head with a pillow.
- Do not use elevators. If you use a wheelchair, lock the wheels and cover your head.

Tornadoes: Go to the lowest building level. If there is no basement, go to the center of a small interior room on the lowest level (closet, interior hallway) away from corners, windows, doors, and outside walls. Put as many walls as possible between you and the outside. Get under a sturdy table and use your arms to protect your head and neck. Watch out for flying debris. Flying debris from tornadoes causes most fatalities and injuries.

Check for injuries. Do not attempt to move seriously injured people unless they are in immediate danger of further injury. Get medical assistance immediately. If someone has stopped breathing, begin CPR if you are trained to do so. Stop a bleeding injury by applying direct pressure to the wound. Have any puncture wound evaluated by a physician. If you are trapped, try to attract attention to your location.

Flash Flooding: Flash floods can occur within a few minutes or hours of excessive rainfall, a dam, or levee failure.

Listen to the radio or television for information.

Be aware that flash flooding can occur. If there is any possibility of a flash flood, move immediately to higher ground. Do not wait for instructions to move.

Be aware of stream, drainage channels, canyons and other areas known to flood suddenly. Flash floods can occur in these areas with or without typical warnings such as rain clouds or heavy rain.

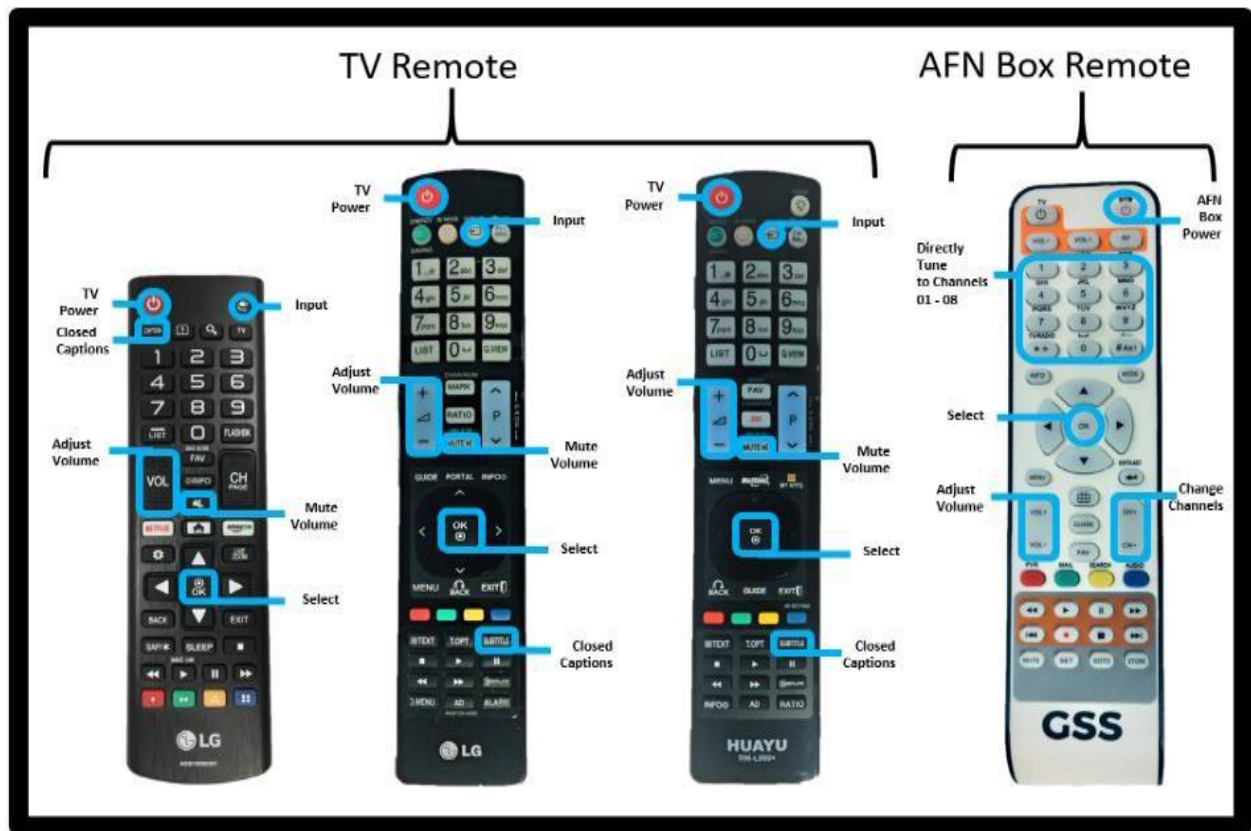
TELEVISION CHANNEL LINEUP

TV Channel Guide

01	AFN News	04	AFN Sports	07	AFN Prime Atlantic
02	AFN Spectrum	05	AFN Sports II	08	AFN Family
03	AFN Prime Pacific	06	AFN Movie		

- Locate your black **TV** remote (guide on back) and the white **GSS** remote (AFN Box)
- Press the **Power** button on the **TV** remote to turn on the TV
- Use the CH + / CH – button on the **GSS** remote to change between the AFN channels
- Use the + VOL – button on the **TV** remote to change the volume level
- If the channels do not immediately appear, point the **GSS** remote at the red light directly under the TV, press the **STB** button, and **wait 30-45 seconds** for the light to turn **green**
- If the channels still do not appear, press the **Input** button on the TV remote to change to HDMI 3, then press the select button

DO NOT remove the HDMI cable from the HDMI 3 slot Enter the TV channel information here. You can copy and paste but please limit the content to a single page.



DINING OPTIONS FOR ON BASE

OASIS RESTAURANT			
1785-4244			
BREAKFAST - HORS		Sun – Sat	0530 - 1000
LUNCH - HORS		1100 - 1400	
DINNER - HORS		1700 - 2000	
GRILLE - HORS		0530 - 0230	
SALAD BAR - HORS		1030 - 2000	
CAFE PANINI			
		Sun - Thu	0630 - 1330
GOURMET BEAN CAFE			
		Sun - Thu Fri - Sat	0700 - 2000 1030 - 2000
TACO BELL			
1785-4244		Sun - Sat	1030 - 2200
A&W AMERICAN GRILL			
1785-4244		Sun - Sat	1030 - 2400
HOT STUFF PIZZAS			
1785-3177		Sun - Sat	0600 - 2200
SMASH HIT SUBS			
1785-4244		Sun - Sat	1030 - 2000
SIMPLY SMOOTHIES			
		Sun - Thu	0700 - 1400
SHAWARMA EXPRESS			
1785-4244		Sun - Sat	1030 - 1400 1600 - 0200
NSA FUSION			
1785-4244		Sun - Sat	1030 - 1400
(BOWLING CENTER)			
GAME TIME SPORTS GRILL			
1785-8228		Sat - Wed & Holidays Thurs -Fri	1000 - 2200 1100 - 2300
CLUB 261	1785-9272	Sun – Sat	1600 – 2330
CPO Club	1785-9272	Sun – Sat	1600 – 2330
OFFICERS CLUB	1785-9272	Sun – Sat	1600 – 2330
SUBWAY (DELIVERS TO NGIS)			
1785-9549		Sun – Sat	0600 – 2000
BOMBERS FRESH MEX			
		Sun – Sat	1000 - 2000

DINING OPTIONS FOR OFF BASE

talabat

They deliver to the main gate

https://www.talabat.com/bahrain?adpos=&gclid=CjwKCAjwtfqKBhBoEiwAZuesiNlfS4GaJQrQ6y-xaGAXDYg7p_MkLrPacFUzWhUhsMbKAdLkbGarlRoCiGkQAvD_BwE

FORCE PROTECTION MEASURES IN JSA BAHRAIN

Please be aware that some areas in Bahrain have been placed off limits. Use this link to familiarize yourself with restricted areas :One-Net user's <https://www.google.com/maps/d/viewer?mid=zN1QoFnXQFQU.kLmjTX42zeD8>
From personal devices: <http://goo.gl/whtcNk>. Stay out of red areas. Avoid yellow areas between 2000-0400.

Purpose. The purpose of this general order is to identify and regulate authority in references (a) through (d), and promulgate additional guidance for Joint Security Area (JSA) Bahrain based on current Force Protection conditions. This order is effective immediately.

COMUSNAVCENT/COMFIFTHFLT General Order 1-13B.

Authority and Applicability. As the senior military officer in Bahrain, Commander, U.S. Naval Forces Central Command (COMUSNAVCENT) is responsible for force protection of military personnel, their families, and civilians serving with or employed by the Department of Defense(DoD). Per reference (a), COMUSNAVCENT is designated as Commander, JSA Bahrain and is responsible for the execution of Joint Security Operations in Bahrain. This authority applies to all U.S. military members and their dependents, as well as civilian employees and contractor personnel attached or assigned to military units in JSA Bahrain. It also applies to personnel transiting through or temporarily visiting Bahrain. These provisions do not apply to Bahrain local national employees, third country national employees, civilian mariners, or military members under the authority of the U.S. Chief of Mission.

Force Protection Measures

- a. Demonstrations. It is prohibited for personnel defined in paragraph 3 of this instruction to attend or participate in political or religious demonstration activities in Bahrain, or publish photographs and videos of such activities on social media websites. Additionally, personnel may not take photographs of military installations, ports, bridges, industrial facilities, mosques, political or religious or demonstration activities, government buildings, or residences of government officials. Photographs of local citizens may be taken only with their prior consent.
- b. Public Consumption of Alcohol. Personnel are particularly vulnerable when intoxicated; being intoxicated in public is prohibited. The public consumption of alcohol is prohibited in all bars including hotel bars and lounges, restaurants, public or commercial buildings and locations such as parks, fields, and streets between the hours of 0000 (midnight) and 0500, Sunday through Saturday (7 days per week).
- c. Force Protection Buddy System. It is imperative that all personnel who fall under the responsibility of JSA Bahrain are with a liberty buddy in public between 2200-0500. A buddy is required within the Kingdom of Bahrain between 2200-0500 daily in order to do the following: transit on foot (including but not limited to walking, jogging, and running); patronize bars, restaurants, public, and commercial buildings; and, patronize locations off-base, such as parks or fields. Additionally, the Hidd Bridge is off-limits for pedestrian foot traffic 30 minutes prior to sunset until 30 minutes after sunrise without a buddy. Service members, family members age 13 or older, or close personal acquaintances may serve as buddies. The consumption of alcohol without a liberty buddy is authorized daily between 0501 and 2159; however, public intoxication is always prohibited.
- d. The following are exceptions to the buddy requirement:
 - (1) Transiting to and from Naval Support Activity (NSA) Bahrain for the purposes of watch standing or other official duties. Personnel should transit on well-lit major roads and minimize time spent travelling on back roads and alleys.
 - (2) Transiting between NSA Bahrain and the taxi stand located directly outside the NSA compound.
 - (3) Transiting between NSA Bahrain and establishments located in, or within one block of, "American Alley," the Dome Restaurant, Ramee International Hotel, and the K Hotel.
 - (4) Transiting between NSA Bahrain and Khalifa Bin Salman Pier (KBSP).
 - (5) Transiting short distances to pick up or drop off a buddy.

FORCE PROTECTION MEASURES IN JSA BAHRAIN

- e. Curfew. Personnel subject to JSA Bahrain Force Protection shall be in a hotel or private residence by 0100 nightly. After midnight, all personnel are prohibited from being in clubs, bars, and other establishments where the consumption of alcohol is a primary focus of activity. Extended liberty hours may be approved on a case-by-case basis for special events and shall be requested via a special event request and force protection plan per reference (b). The Commanding Officer of deployed and/or visiting ships, squadrons, and units may approve overnight liberty; however, prohibitions on public alcohol consumption after midnight and requirements to be in a private residence or hotel room by 0100 remain in effect.
5. Combatting Trafficking in Persons (CTIP). Per reference (d), Department of the Navy (DON) policy is to oppose any activity that contributes to Trafficking in Persons (TIP). This to include prostitution, involuntary servitude, debt bondage, forced labor, and other harmful and dehumanizing actions. Service members, civilian employees, indirect hires, DON contractors, foreign national employees of the DON, and all dependents that could facilitate or support TIP, domestically and overseas will be violation of U.S. law and is in violation of the Uniform Code of Military Justice.
6. Off-limits Areas and Establishments
 - a. Off-limits establishments will be promulgated by periodic Force Protection messages and graphics. Off-limits establishments (bars, clubs, restaurants, etc.) are promulgated by NSA Bahrain through base indoctrination, the Plan of the Week, and daily on marquees. All military personnel, DoD civilians, and dependents shall avoid these areas and establishments.
 - b. Off-limits Areas. It is prohibited for personnel defined in paragraph 3 to visit, conduct business in, or travel through areas in Bahrain that are defined as "off-limits areas." These determinations are based on documented violent protests and demonstrations in these areas. The areas will be promulgated via hardcopy maps and the Bahrain Google map application: <http://goo.gl/whtcNk>.
 - (1) Red Zones are prohibited areas at all times.
 - (2) Yellow Zones are areas where activity traditionally occurs in the evenings. Yellow zones may have pottery shops, nurseries, soups, or highways that subject personnel may travel or visit during daylight hours, but are required to leave the area in the evening. Personnel shall avoid these areas between 1900 and 0500
 - (3) Commanding Officers, O-5 and above, may approve specific limited exceptions on a case-by-case basis for personnel to visit, transit through, or conduct business in an off-limits area based on necessity and after evaluating potential risk to personnel.
 - c. Housing. The Housing office will verify that personnel are not leasing residences in areas that are off-limits or night time restricted. Personnel shall use the off-limits map when searching for a home and verify the address against the map in Base Housing prior to signing a Pre-Contract.
11. Punitive Order. This general order is punishable under the Uniform Code of Military Justice. Civilian personnel and contractors who violate this order may be subject to adverse administrative action. Military dependents may be subject to the loss of command sponsorship.