

# WELCOME

## Welcome to Navy Gateway Inns & Suites

Thank you for Choosing NGIS, we're so glad to have you as our guest!

### Our MISSION

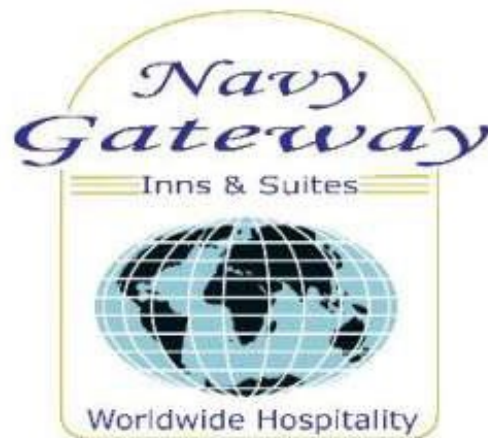
Provide quality, affordable lodging and hospitality services, which contribute to mission accomplishment and quality of life for a mobile Defense community.

### Our VISION

**Navy Gateway Inns & Suites** is **YOUR** preferred lodging choice.

### Our BRAND PROMISE

Creating comfortable guest services for those we serve: Today and Tomorrow.



### GUEST SATISFACTION

Please take a moment and complete a guest comment card located at the front desk, or the electronic survey sent after check out.

Your feedback is appreciated —Thank You

# LOCAL BASE INFORMATION

## COMMANDER, FLEET ACTIVITIES CHINHAE

Commander, U.S. Fleet Activities Chinhae (CFAC) is located on the southern coast of the Republic of Korea (ROK), just an hour from Busan, the country's second largest city. CFAC is home to about 300 Sailors, U.S. DOD Civilians, and family members, Chinhae offers Sailors a small-town comfort not found in Korea's larger cities. Spacious base housing and a sense of closeness helps make Chinhae the Navy's "best kept secret."

AN NYONG HA SE YO and Welcome to Navy Gateway Inns & Suites, CFAC. It is our pleasure to welcome you as our guest and we wish you a pleasant stay.

Our staff is committed to providing the highest level of customer service and we pledge to do our personal best to make your stay an enjoyable one.

Front Desk Associates are available from 07:30 to 23:00 a day, 7 days a week and from 07:30 to 15:30 on Korean National Holiday at DSN (315) 763-5332 or COM (055) 542-5336 and M-KO-CFAC-CBH@fe.navy.mil to provide additional help or information during your stay.

The Guest Services Directory is provided to familiarize you with the services and amenities we offer at NGIS. If you have any concerns, comments, or suggestions feel free to contact the front desk.

We look forward to seeing you again!

Sincerely  
Chong Tu Pak

Medical Clinic  
**763-5415** MON-FRI 0800-1630

Chapel  
**763-5388/9** MON-FRI 0800-1630  
SUN 0800-1200

Community Bank  
**763-5130** MON-THU 1000-1700  
FRI 0900-1700

Commissary  
**763-8727** TUE-WED & FRI-SAT 1100-1800  
THU 1000-1800, SUN 1200-1700

Community Recreation Center  
**763-5211** SUN-THU 0900-2200  
FRI-SAT 0900-2300

Fitness Center  
**763-8733** MON-FRI 0500-2100  
SAT 1000-1900, SUN 1100-1900

Bowling Alley  
**763-8834** WED, FRI & SAT 1500-2230  
Glow Bowling: FRI 1900-2230

BX (AAFEXS SHOPPETTE)  
**763-8764** MON-SAT 0900-1900

Command Duty Office  
**010-6256-1184** 24 Hours a day

Emergency Dispatcher  
**911/763-8762**

**CFAC Base Taxi Service-Contact front desk at 763-5332 for reservation**

# GUEST SERVICES

## NAVY GATEWAY INNS & SUITES

**We are** committed to providing our guests with comfortable and safe lodging accommodations. We offer the following information for your awareness and convenience to ensure your stay is enjoyable, and that we meet your expectations!

**Check-In.** Guests may check in at any time if a room is available. Check-in time is 3:00 p.m.

**Check Out.** 11:00 a.m. Early check-in and late checkout may be granted whenever possible.

**Community Activities and MWR Dining.** For more information, please visit the MWR website at <https://www.navymwr.org/links> or scan this QR code:



**Forget Something?** Complimentary items may be picked up at the front desk: razors, shaving cream, toothbrush, and toothpaste.

**Heating and Air-Conditioning System.** Some thermostat settings are centrally operated by the Public Works Department with indoor temperatures between 66 and 78 degrees. Individual room thermostats should be set no higher than 78 degrees per DoD and Navy regulations.

**Housekeeping Services.** Housekeeping services are provided 7 days a week. Linens are changed upon request or every 7th day. Amenities and bed/bath linens are available upon request.

**Maintenance.** Please let us know if your guest room requires maintenance service. Our Front Desk will provide assistance. Contact front desk at 763-5332 from your guest room phone.

**Payment Options.** American Express, Discover, MasterCard, Visa, check/debit card, and traveler's checks. Personal checks are not accepted. NGIS no longer accepts cash. A form of payment is required at check-in. All guests must provide a valid credit card and government identification card at check-in.

**Personal Mail.** NGIS cannot receive personal mail. Please contact the Post Office or your local command if you have mail needs.

# STAY CONNECTED

## WIFI Instructions

Internet Access. Complimentary wireless and wired internet is provided in all guest rooms. For connection instructions, please refer to the Wi-Fi section in this directory.

\* To use wireless internet

1. Turn on your wireless-enabled laptop, tablet, smart-phone, or other device.
2. There are two wireless network names for your room, **iptime-2.4GHz-your room Number** and **iptime-5GHz-your room number** so please choose and connect either name. Password is not required.

\* To use wired internet

1. Connect the USB LAN adapter cable on the bedroom desk to your computer.
2. The internet is connected automatically.
3. If internet is not connected automatically, please disconnect power line of white router or Black modem and re-connect them for reset.

## Telephone Instructions

DSN/VoIP telephone is provided in each NGIS guest rooms.

\* For In Country DSN/VoIP Calls: Dial the 7 Digit DSN/VoIP numbers

\* For Out Country DSN/VoIP Calls: Available at the front desk

\* For Local Calls or Korean Cell Phone Calls: Available at the front desk

\* For calls to DSN/VoIP by Commercial Phone: 0503-363-last digits of DSN/VoIP phone number

Please contact front desk at 763-5332 from 0730 to 2300 Mon-Sun and from 0730 to 1530 on Korean National Holiday for any issues or problems.

# DISASTER PROCEDURES

**Evacuation Planning:** Advance planning is imperative to ensure the safety of our guests. When disaster conditions exist, an evacuation order may be called during Condition of Readiness (COR) 3. The goal is evacuate early to locate safe lodging accommodations outside the affected area. NGIS guests will be directed to vacate to a designated building. If you must prepare to evacuate, you should do the following:

- Secure your room.
- Disconnect electrical appliances.
- If you have to leave your room - Do not walk through moving water.

**Hurricane:** A tropical storm, which has intensified to 75 mph and has high tides, strong winds, and heavy rainfall. There are 5 categories of hurricane intensity.

**Evacuation Routes:** Evacuation route is located on the back of your door

**Earthquake:** If you are indoors when shaking starts:

- "DROP, COVER AND HOLD ON." If you are not near a strong table or desk, drop to the floor against an interior wall and cover your head and neck with your arms.
- Avoid windows, hanging objects, mirrors, tall furniture, large appliances and cabinets filled with heavy objects.
- Do not try to run out of the structure during strong shaking. If you are in bed, stay there and cover your head with a pillow.
- Do not use elevators. If you use a wheelchair, lock the wheels and cover your head.

**Tornadoes:** Go to the lowest building level. If there is no basement, go to the center of a small interior room on the lowest level (closet, interior hallway) away from corners, windows, doors, and outside walls. Put as many walls as possible between you and the outside. Get under a sturdy table and use your arms to protect your head and neck. Watch out for flying debris. Flying debris from tornadoes causes most fatalities and injuries.

Check for injuries. Do not attempt to move seriously injured people unless they are in immediate danger of further injury. Get medical assistance immediately. If someone has stopped breathing, begin CPR if you are trained to do so. Stop a bleeding injury by applying direct pressure to the wound. Have any puncture wound evaluated by a physician. If you are trapped, try to attract attention to your location.

**Flash Flooding:** Flash floods can occur within a few minutes or hours of excessive rainfall, a dam, or levee failure.

Listen to the radio or television for information.

Be aware that flash flooding can occur. If there is any possibility of a flash flood, move immediately to higher ground. Do not wait for instructions to move.

Be aware of stream, drainage channels, canyons and other areas known to flood suddenly. Flash floods can occur in these areas with or without typical warnings such as rain clouds or heavy rain.

# TELEVISION CHANNEL LINEUP

## AFN CHANNELS

- CHANNEL 25: NEWS
- CHANNEL 42: SPORTS 1
- CHANNEL 43: SPECTRUM
- CHANNEL 44: SPORTS 2
- CHANNEL 45: ATLANTIC
- CHANNEL 46: PACIFIC
- CHANNEL 50: MOVIES

## AFN AUDIO CHANNELS

- CHANNEL 56: COUNTRY
- CHANNEL 57: CLASSIC ROCK
- CHANNEL 58: ESPN SPORTS
- CHANNEL 59: GRAVITY
- CHANNEL 60: Z-ROCK
- CHANNEL 62: JACK-FM
- CHANNEL 63: HOT AC

**\*HIGHLIGHTED IN RED CHANNELS ARE ENGLISH LANGUAGE CHANNELS.**

## IPTV(INTERNET TV) CHANNELS

- CHANNEL 05: KNN
- CHANNEL 07: KBS 2
- CHANNEL 09: KBS 1
- CHANNEL 11: MBC
- CHANNEL 13: EBS
- CHANNEL 15: JTBC
- CHANNEL 16: MBN
- CHANNEL 18: CHANNEL A
- CHANNEL 19: TV CHOSUN
- CHANNEL 23: YONHAP NEWS
- CHANNEL 24: YTN
- CHANNEL 27: MNET
- CHANNEL 44: OCN MOVIES
- CHANNEL 51: SPORT
- CHANNEL 52: SPORT 2
- CHANNEL 55: THE GOLF & SPORTS
- CHANNEL 56: JTBC GOLF
- CHANNEL 57: SBS GOLF
- CHANNEL 104: THE MOVIE
- CHANNEL 121: FISHING
- CHANNEL 122: K-BADUK TV
- CHANNEL 127: BILLARDS
- CHANNEL 128: MOUNTAIN
- CHANNEL 140: TV ARTE
- CHANNEL 166: ARIRANG TV
- CHANNEL 168: NATIONAL GEOGRAPHIC
- CHANNEL 170: NATGEO WILD
- CHANNEL 172: BBC EARTH
- CHANNEL 178: DSC SCIENCE
- CHANNEL 189: NHK
- CHANNEL 191: CNN
- CHANNEL 192: BBC
- CHANNEL 193: EURO NEWS
- CHANNEL 194: CGTN
- CHANNEL 195: FOX
- CHANNEL 196: BLOOMBERG
- CHANNEL 197: CNBC
- CHANNEL 198: TV5 MONDE
- CHANNEL 232: BUDDISM TV
- CHANNEL 236: CHRISTIAN TV
- CHANNEL 975: JEI ENGLISH
- CHANNEL 977: CBEBBIES BBC
- CHANNEL 982: BABY TV

# TV REMOTE CONTROL & ALARM CLOCK INSTRUCTIONS

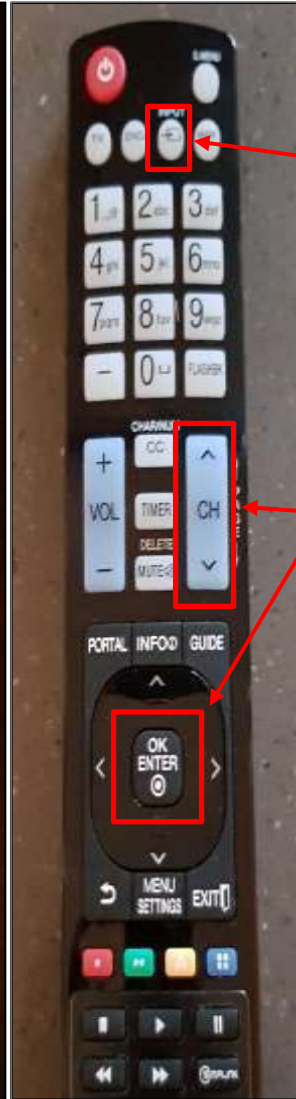
## To watch IPTV channels (White TV remote control)

1. Turn on TV
2. Please check the green light on TV set top box under/next to TV. If the red light is on, please press '**SET TOP BOX POWER**' button on the white TV remote control.
3. On the white TV remote control, press '**INPUT**' button(side).
4. Pressing the '**INPUT**' button repeatedly, select '**HDMI2**' (HDMI1 for only BLDG 794 RM 204) and press '**ENTER**' button
5. The screen of TV will be changed and set the TV to channel you want to watch using the **channel button** or pressing number button on the white TV remote control
6. Please use the **volume control side button** to control IPTV volume



## To watch AFN channels (Black TV remote control)

1. On the black TV remote control, press '**INPUT**' button
2. Using the arrow button, select '**TV**' button and press '**ENTER**' button
3. The screen of TV will be changed and set the TV to the channel you want to watch using the **channel button** or pressing number button on the black TV remote control



## Alarm Clock Instruction

1. **Alarm Time Setting:**
  - A. Press the **Alarm Set Button**. The wake time on the display will flash.
  - B. Press the **Reverse/Tuning** or **Forward/Tuning button** to set the alarm time. Hold a tuning button for a few seconds to advance the time quickly.
    - **For wake to buzzer:** Press the **Enter Button** to set the alarm wake time. The unit will beep twice and the Buzzer Alarm On Indicator will appear, showing that the buzzer alarm will sound the set time.
    - **For wake to radio:** Press one of the **Radio Preset Buttons** then **Enter Button** to set the alarm wake time. The unit will beep twice and the Radio Alarm On Indicator will appear, showing that the radio alarm will sound the set time.
2. **Snooze Operation:** When the alarm sounds, press the **Snooze/Dimmer Bar** for a 9-minutes Snooze time, or press the **Alarm On/Off Button** to shut off the alarm. The Alarm Off Indicator will appear.

# DINING OPTIONS FOR ON AND OFF BASE

## Dining On Base

Turtle Cove (All hands restaurant)

**763-8763** MON-SAT 0700-0900, 1100-1300, 1630-1930  
SUN 0830-1000, 1100-1300, 1600-1900, 1<sup>ST</sup> Sunday Brunch 0900-1300

3<sup>rd</sup> Deck Eatery (Pizza, Salads, Burgers, Subs, Wraps)

**763-5210** TUE-SAT 1100-2100, HOLIDAYS 1100-1800

## Dining Off Base

**GUBNE CHICKEN (굽네치킨)**-Baked Chicken  
055-541-2222, 1500-2300 Daily, **#1** on the map

**KYOCHON CHICKEN (교촌치킨)**-Fried Chicken  
055-545-9010, 1500-2300 Daily, **#2** on the map

**TING HO YA (팅호야)**-Chinese Restaurant  
055-543-1723, 1100-2100 Daily, **#3** on the map

**TOKYO RAMEN 3900(도쿄라멘)**-Japanese Restaurant  
055-547-3901, 1100-2200 Daily, **#4** on the map

**MOKSAL 55 (목살 55)**-Pork & Beef Restaurant  
055-542-8883, 1700-2300 Daily, **#5** on the map

**NOLBOO BUDAE CHIGAE(놀부부대찌개)**-Spicy Soup  
055-542-6898, 1100-2300 Daily, **#6** on the map

**ALTONG SWEET & SOUR CHICKEN(알통닭강정)**  
055-546-1130, 1300-2300 Daily, **#7** on the map

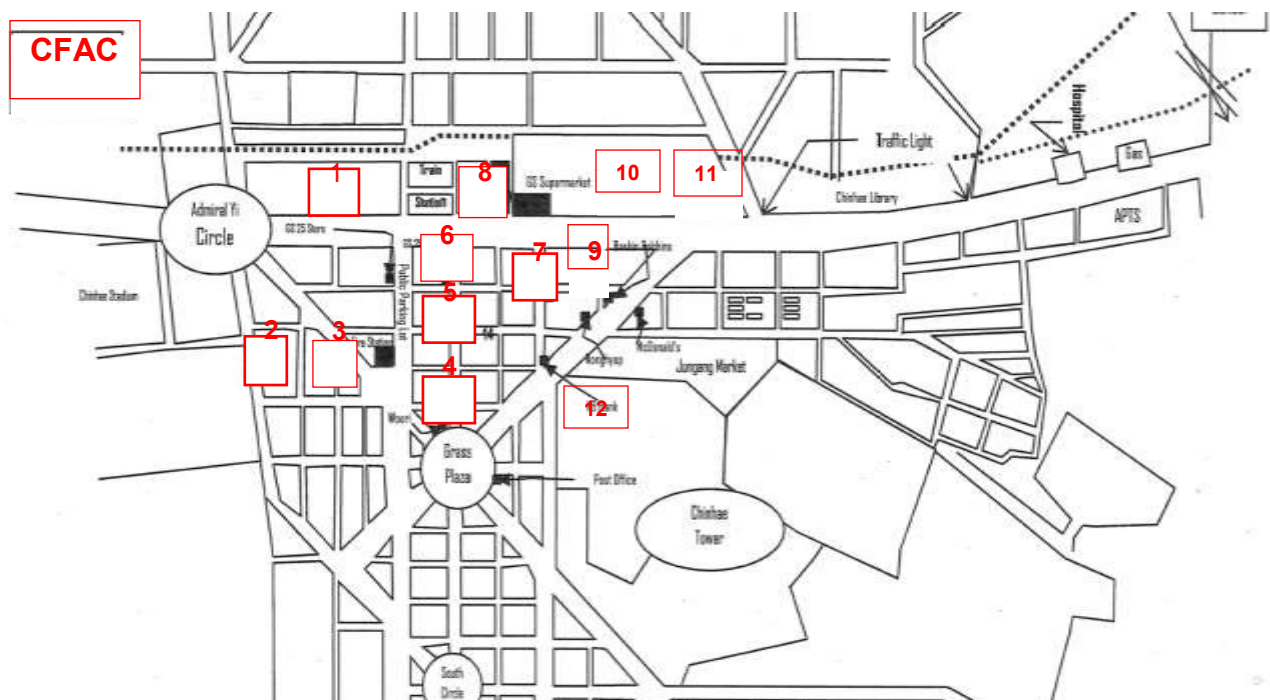
**SHINSAENGWON (신생원)**- Chinese Restaurant  
055-545-1452, 0900-2100 Daily, **#8** on the map

**KEUMGANGSAN MYEONOK(금강산면옥)**  
-BBQ Petty & Cold Noodle Restaurant  
055-542-4896, 1100-2100 Daily, **#9** on the map

**MYEONGDONG HALMONY GUKSU(명동할머니국수)**  
-Noodle & Rice Dish Restaurant  
55-544-5500, 1130-2130 Daily, **#10** on the map

**GOBONGMIN GIMBAP(고봉민김밥)**-Gimbaps & Rice Dishes  
055-551-2258, 1130-2100 Daily, **#11** on the map

**KALBI DOSA(갈비도사)**-Pork & Beef  
055-544-9254, 1130-2150 Daily, **#12** on the map





# LOCAL ATTRACTIONS AND INFORMATION

## Chinhae (Jinhae) Self-Guided Tour

### 1. Jehwangsang Park + Jinhae Tower

Centrally located in Jinhae, there are 365 steps representing the days of the year as you climb to reach the top of the tower. Grab a ticket and take the monorail up to enjoy the view. The tower is 9 stories and hosts a museum on the 1<sup>st</sup> and 2<sup>nd</sup> floor. View all of Jinhae from the tower. After the monorail, enjoy the peaceful OWL Park on the side steps to the tower. Experience the Park at night for a special light up show. Take the walking trail down from the Jehwangsang Park to the bottom of the mountain and you'll end up in the Jinhae Every Day Market.

**ADMISSION:** 1,500-3,000 Won based on age

**HOURS:** Closed Mondays, 0900-1800 (lunch time 1200-1300), 0900-2200 during Cheery Blossom

### 2. Jangboksang Sculpture Park + Mountain Hike

Leave the base, continuing straight until you see Romance Bridge and turn left. Follow Romance Bridge, past Eco Park and the walking stone path. You'll hit a major road and a cluster of coffee shops on the right. Continue towards the highway and head up the street until you see a hill with a red walkway near the Buffet and Wedding Castle. Continue up the mountain until you hit the major Highway and cross the street to the right hand side and go left. You'll see a temple and kindergarten school. Continue straight until you see steps.

**ADMISSION:** Free, **ADDRESS:** 56-42 Jangboksang, Jinhae-gu, **Free parking available**

### 3. Marine Park

Visit the marine park and see the solar tower, warship exhibit hall and Korean naval battle history exhibit. Tower is the largest scale energy system in Korea with 2,000 solar panels. Tour the Kangwon-ham ship which was part of the ROK-Navy fleet for 6 months during the Korean War.

**ADMISSION:** 1,500-3,500 Won based on age, **ADMISSION for sea creature theme part:** 1,500-2,500 Won on based on age. **PHONE:** 055-712-0425, **HOURS:** 0900-2000 Mar-Oct,

0900-1800 Nov-Feb, **ADDRESS:** 62 Myeondong-ro, Jinhae-gu

### 4. Jinhae Dream Park

The park itself is open 24/7, 365 days a year. There are two separate buildings that are open from 0900 to 1800. One building is a botanic garden, while the other is called Wood Land which is similar to a wood museum. You can also purchase snacks, beverages, and feed for the wildlife, while you enjoy your journey through Dream Park. Where, it is possible to walk to Dream Park, it is a rather long distance. The best way to get there is by taking the 301,307,155 or 757 bus.

**ADDRESS:** Changwon, Gyeongsangnam-do Jinhae-gu beongil 97, 1137 in Jinhae

**ADMISSION:** Free, **Free parking available**, **PHONE:** 055-548-2694

## More Information on Local Attractions

1. **Busan**-<https://www.visitbusan.net/en/index.do>
2. **Changwon**-<http://culture.changwon.go.kr/index.changwon?contentId=271>
3. **Gyeongsangnamdo**-<https://www.gyeongnam.go.kr/english/index.gyeong>