

WELCOME

Welcome to Navy Gateway Inns & Suites

Thank you for Choosing NGIS, we're so glad to have you as our guest!

Our MISSION

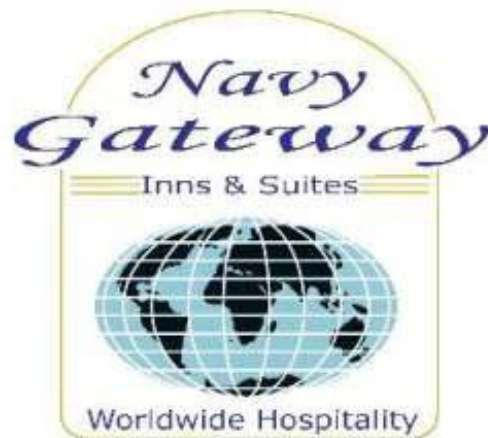
Provide quality, affordable lodging and hospitality services, which contribute to mission accomplishment and quality of life for a mobile Defense community.

Our VISION

Navy Gateway Inns & Suites is **YOUR** preferred lodging choice.

Our BRAND PROMISE

Creating comfortable guest services for those we serve: Today and Tomorrow.



GUEST SATISFACTION

Please take a moment and complete a guest comment card located at the front desk, or the electronic survey sent after check out.

Your feedback is appreciated —Thank You

LOCAL BASE INFORMATION

Naval Air Facility Misawa Japan

Naval Air Facility Misawa enables maximum mission readiness of our tenant commands and activities by providing the highest quality installation services, facilities support and quality of life programs.

Welcome to Navy Gateway Inns & Suites, NAF Misawa Japan. It is our pleasure to welcome you as our guest and we wish you a pleasant stay.

Our staff is committed to providing the highest level of customer service and we pledge to do our personal best to make your stay an enjoyable one.

Front Desk Associates are available 24 hours a day, 7 days a week at DSN (315) 226-3131 to provide additional help or information during your stay.

The Guest Services Directory is provided to familiarize you with the services and amenities we offer at NGIS. If you have any concerns, comments, or suggestions feel free to contact the front desk.

We look forward to seeing you again!

Sincerely,

Robert A. Dick

General Manager



35th MED GROUP
DSN 226-6111

POTTER Fitness Center
DSN 226-3982

WALMSLEY BOWLING CENTER
COMM 957-1554

OUTDOOR RECREATION
DSN 226-9378

NAVY MWR
DSN 226-9516

COMMISSARY
DSN 226-3482

MISAWA ITT
DSN 226-3555

HIMBERG POOL
DSN 226-9378

GOSSER GOLF COURSE
COMM 957-1563

MISAWA PET KENNEL
DSN 226-2228

CAR RENTAL
COMM 957-7472

OFFICIAL BASE TAXI (KICHI TAXI)
DSN 226-4062

EMERGENCY CALL 911 or 119

GUEST SERVICES

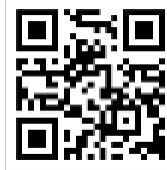
NAVY GATEWAY INNS & SUITES

We are committed to providing our guests with comfortable and safe lodging accommodations. We offer the following information for your awareness and convenience to ensure your stay is enjoyable, and that we meet your expectations!

Check-In. Guests may check in at any time if a room is available. Check-in time is 3:00 p.m.

Check Out. 11:00 a.m. Early check-in and late checkout may be granted whenever possible.

Community Activities and MWR Dining. For more information, please visit the MWR website at <https://www.navymwr.org/links> or scan this QR code:



Forget Something? Complimentary items may be picked up at the front desk: razors, shaving cream, toothbrush, and toothpaste.

Heating. Thermostat settings are centrally operated by the Public Works Department.

Housekeeping Services. Housekeeping services are provided 7 days a week. Linens are changed upon request or every 7th day. Amenities and bed/bath linens are available upon request.

Maintenance. Please let us know if your guest room requires maintenance service. Our Front Desk will provide assistance. Dial 0 for the NGIS operator and 2 for our Front Desk.

Payment Options. American Express, Discover, MasterCard, Visa, check/debit card, and traveler's checks. Personal checks are not accepted. NGIS no longer accepts cash. A form of payment is required at check-in. All guests must provide a valid credit card and government identification card at check-in.

Personal Mail. NGIS cannot receive personal mail. Please contact the Post Office or your local command if you have mail needs.

STAY CONNECTED

WIFI Instructions

Internet Access:

1. Turn on your wireless enabled device.
2. Select NGIS WiFi
3. Your Device should automatically connect

For connectivity issues, please contact the Front Desk at DSN 226-3131 to leave a trouble ticket.

Telephone Dialing

MISAWA NGIS DIALING INSTRUCTIONS

1. Front Desk from your Room: 3028

2. NGIS Front Desk from:

DSN: 94-6-3028

Cell Phone: 03-6868-2265

US: 1-858-740-3028

3. NGIS Automated Attendant from:

DSN: 94-226-3131

Cell Phone: 03-6868-2288

US: 1-858-740-3131

4. Room to Room: Dial 4 Digit Extension Number = First digit represents bldg. number; next digits are room number (ex: To dial 520 Room 401, dial 1401).

Bldg 520	} Room Number	= 1
Bldg 537		= 3
Bldg 538		= 4
Bldg 544		= 5
Bldg 536 = 6		

5. To Answer Message Dial 400 Password (1234)

6. Japan DSN (Area Code not required), US, and On-base Commercial Number:

Misawa: 94 + 226 – XXXX

94 + 222 – XXXX

Yokosuka: 94 + 243 – XXXX

Yokota: 94 + 225 – XXXX

DSN Operator: 94 + 226 – 1110

US and On-base Commercial: 95 + 1 + Number

* Pizza Hut: 95-6-5000 or 95-1-469-375-7440 * Taxi: 95-7-7479

Zama: 94 + 263 – XXXX

Kadena: 94 + 634 – XXXX

Atsugi 94 + 264 – XXXX

Iwakuni 94 + 253 – XXXX

7. Japanese Landline and Japanese Cell Phone Number: 96 + Number

Ex. Land line: 95 + 0176 + 77 + 8255 Ex. Cell phone: 96 + XXX + XXXX + XXXX

8. Direct Dial to the United States: 95 + 1 + (Area Code) + Number

9. Toll Free Long Distance Numbers for the following countries: 95 + 011 + Country Code + Number

Canada, Germany, India, Korea, Mexico, Philippines, Singapore, and Thailand.

DISASTER PROCEDURES

Earthquakes

Although few and far between, earthquakes are a reality in Japan. If an earthquake occurs, keep the following in mind:

1. If indoors, stand under a doorway or get under a sturdy piece of furniture for shelter. Stay away from the windows.
2. If outdoors, stay in the open, away from buildings and overhead debris.

Typhoon conditions

Japan is known for typhoons, which normally occur June-November. As the storm approaches, the base and nearby installations prepare by setting the following typhoon readiness conditions.

Condition of Readiness (COR) 4: Destructive winds of 50 knots or more possible within 72 hours.

Condition of Readiness (COR) 3: Destructive winds of 50 knots or more possible within 48 hours.

Condition of Readiness (COR) 2: Destructive winds of 50 knots or more possible within 24 hours.

Condition of Readiness (COR) 1: Destructive winds of 50 knots or more possible within 12 hours.

During Condition 1, access on/off the base may be limited, and services may be closed. For more information monitor NAF Misawa Facebook page, Commander's Base Access channel on television (channel 12-14) or AFN radio (1575 AM).

Evacuation Routes: Evacuation route is located on the back

TELEVISION CHANNEL LINEUP

10-1 News HD	10-2 Sports2	10-3 EPG AFN
10-4 Family HD	10-5 Movie HD	10-6 AFN Sports
11-7 Atlantic	11-8 Spectrum	11-9 Pacific
12-10 FSS Channel	12-11 Misawa Schools	12-12 Flight Channel
12-13 Weather Channel	12-14 Commander's Access	12-15 Navy Channel
13-16 ABA HD (local)	13-17 ATV HD (local)	14-18 RAB HD (local)
14-19 MIT HD (local)	15-20 NHK G HD (local)	15-21 NHK E HD (local)
16-22 TBN	16-23 EWTN	16-24 BBC World News
16-25 Russia Today	16-26 BBC America	16-27 Lifetime Real Women
17-28 FXX HD	17-29 Big Ten Network	17-30 Discovery Life
17-31 Fox Sports 2	17-32 Fox Sports 1	17-33 FX
18-34 Spike	18-35 Comedy Central	18-36 A&E
18-37 Lifetime	18-38 Lifetime Movie	18-39 FXM
19-40 BET	19-41 Animal Planet	19-42 Nickelodeon
19-43 Discovery Family	19-44 TV Land	19-45 Discovery
20-46 TLC	20-47 Science	20-48 OWN
20-49 Destination America	20-50 Investigation DISC	20-51 FYI
21-52 History Channel	21-53 VICELAND	21-54 American Heroes
21-55 Travel Channel	21-56 Food Network	21-57 HGTV
23-58 CI HD	23-59 Military History	23-61 NAT GEO
23-62 NAT GEO Wild	24-63 MTV	24-64 VH-1
24-65 CMT	27-78 STARZ!	27-79 STARZ! CINEMA
27-80 STARZ! COMEDY	27-81 STARZ! EDGE	27-82 STARZ! IN BLACK
27-83 STARZ! KIDS & FAMLIY	27-84 ENCORE	28-85 ENCORE ACTION
28-86 ENCORE BLACK	28-87 ENCORE CLASSIC	28-88 ENCORE SUSPENSE
28-89 ENCORE FAMILY	28-90 ENCORE Westerns	29-91 COOKING
29-92 DIY CHANNEL	29-93 GAC	

RADIO CHANNELS

24-66 EAGLE MUSIC	24-67 COUNTRY	24-68 JOE RADIO
24-69 HOT AC	24-70 TOKYO RADIO	24-71 AFN FANS
24-72 GRAVITY	24-73 LEGACY	24-74 NPR
24-75 AFN CLUTCH	24-76 THE VOICE	24-77 FREEDOM

ROOM EQUIPMENT INSTRUCTIONS

TV Remote Control Operation:

To turn on TV and Cable Box

- Press System button on remote
- Press Cable button on remote
- *Then change channels and volume using those respective buttons*

Alarm Clock Instructions:

Timex Alarm Clock Radio

Setting the alarm:

- Press Alarm Set, then press ◀◀ or ▶▶
- Select a preset radio button (skip this step to wake to buzzer)
- Press Enter

To use MP3 line-in:

- Plug cord into any music device's headphone jack or line-out jack
- Press Aux button on top of clock radio to play your music

NAF Misawa Schedule Heating and Cooling Season:

These facilities do not have cool air conditioning.

Heat On/Off:

Start up: 3 Days below 63 Degree Fahrenheit
17.2 Degree Celsius and falling

Shut Down: 3 Days below 63 Degree Fahrenheit
17.2 Degree Celsius and rising

DINING OPTIONS FOR ON AND OFF BASE

ON BASE DINING FACILITIES

Bumpers Grill 957-1553
Flyers 957-1555
FITPIT Creations 957-1561
Lakeview Grill (Golf Course) 957-1564
Burger King 957-7446
Popeye's Chicken 957-7447
Anthony's Pizza 0176-77-8255

Misawa Club 957-1556

Sport's Bar
Wild Weasels Bar & Grill
Tohoku Dining Room
Faultline Café

Exchange Food Court

Subway 957-7441
Taco Bell 957-7403
Einstein BROS Bagles 957-7403
Charley's 957-7403
Pizza Hut 957-7440

OFF BASE DINING FACILITIES

Izakaya Style

Warara 52-9688
Uotami 52-9288
Wagaya 50-1558

Sushi

Takara Zushi 53-8154
Kappa Zushi 50-2553
Hama Zushi 51-8707

Ramen

Karinba 57-5707
Sapporo Koran 53-8057
Marumiya 57-0383

Yakiniku

Gyu-Kaku 58-7015
Kiminoya 53-2182
Karashi-tei 51-1717

OTHER INFORMATION AND SPECIAL NOTICES

Link to MWR Japan:

<https://www.navymwrjapan.com/>

Link to Misawa Air Base Web Site:

<https://www.misawa.af.mil/>

Link to 35th FSS:

<https://35fss.com/>