NAVY INN

BY/NEXCOM HOSPITALITY GROUP

Welcome

NAVY INN

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Whether you are stationed overseas or closer to home, the Navy Exchange Service Command (NEXCOM) ensures that you and your loved ones are taken care of with unwavering dedication. As part of the NEXCOM Hospitality Group, the Navy Inn stands as a beacon of support and comfort for Sailors and their families.

Rooted in Naval tradition, the Navy Inn worldwide offers superior Temporary Duty accommodations enabling mission readiness. What sets us apart? It's more than just discounted rates; it's about providing a haven where military personnel can feel secure. Our staff isn't just trained in hospitality; they understand the unique challenges and lifestyle of military service.

At Navy Inn, we honor the legacy of the Navy by creating an environment that not only meets but exceeds expectations. Experience our tribute to Navy heritage through warm hospitality, ensuring every sailor and guest receives an exceptional stay. It’s a place where extraordinary accomplishments are honored with exceptional service, where the sacrifices of our Sailors are recognized and respected.

Welcome

Our professional staff is here to serve you. We are committed to providing our guests stellar service and excellent accommodations for the best value, anywhere in the world.

This directory will give you an overview of the services and amenities offered by our Navy Inn and introduce you to Rota. If you have any questions—or if there's anything we can do for you—please contact the front desk.

Enjoy your stay!

Your friends at – Navy Inn Rota

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When You Stay with Us…Stay Informed

Take a moment to review our Room Policies.

Check-In Time

Standard check-in time is after 1600. We can only accommodate early arrivals if rooms are available.

Check-Out Time

Check-out time is no later than 1100. If you need a late check-out, see the front desk. A fee may apply.

Lost & Found

Any items found or left behind in guest rooms are recorded and secured. If you've lost or found an item, contact the front desk.

Housekeeping & Maintenance

Dial 0 for assistance.

Smoking

All Navy Gateway Inns & Suites spaces are smoke-free. Smoking and vaping are permitted in designated areas only. Violation of this policy will result in a $200 fee per occurrence, charged to your room.

Pet Policy

Guests with unauthorized pets will be charged a $200 cleaning fee. For more info, contact the front desk.

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Need a Refresh?

About Our Housekeeping Service

- Full housekeeping services are provided every third day, or a minimum of once per week.
- Light Housekeeping Service will be provided every other day.
- Additional service is available on request only.
- For additional towels, coffee, amenities or to schedule an additional cleaning, please contact the front desk.

Privacy Please

About Do Not Disturb

- For safety and security purposes, a Navy Inn associate must enter guest rooms at least once per week.
- If you display your Do Not Disturb sign for more than one day, an associate will either call or come to your room to ensure your well-being.
- If you display your Do Not Disturb sign after 1200 on your scheduled full housekeeping day, we'll consider it a refusal of service. We'll try again on your next scheduled cleaning day.
- If you display your Do Not Disturb sign on your scheduled check-out day, we'll respect your privacy until the posted check-out time.

NAVY INN

Directory

EMERGENCY
Dial 727-911

Front Desk
Dial 727-1871 or 727-1978

Room to Room
Dial room extension

Check Voicemail (red light flashing)

Local & Long-Distance Calls (no charge)

International Calls (charges apply)
Not Available

Operator Assisted Calls
Not Available

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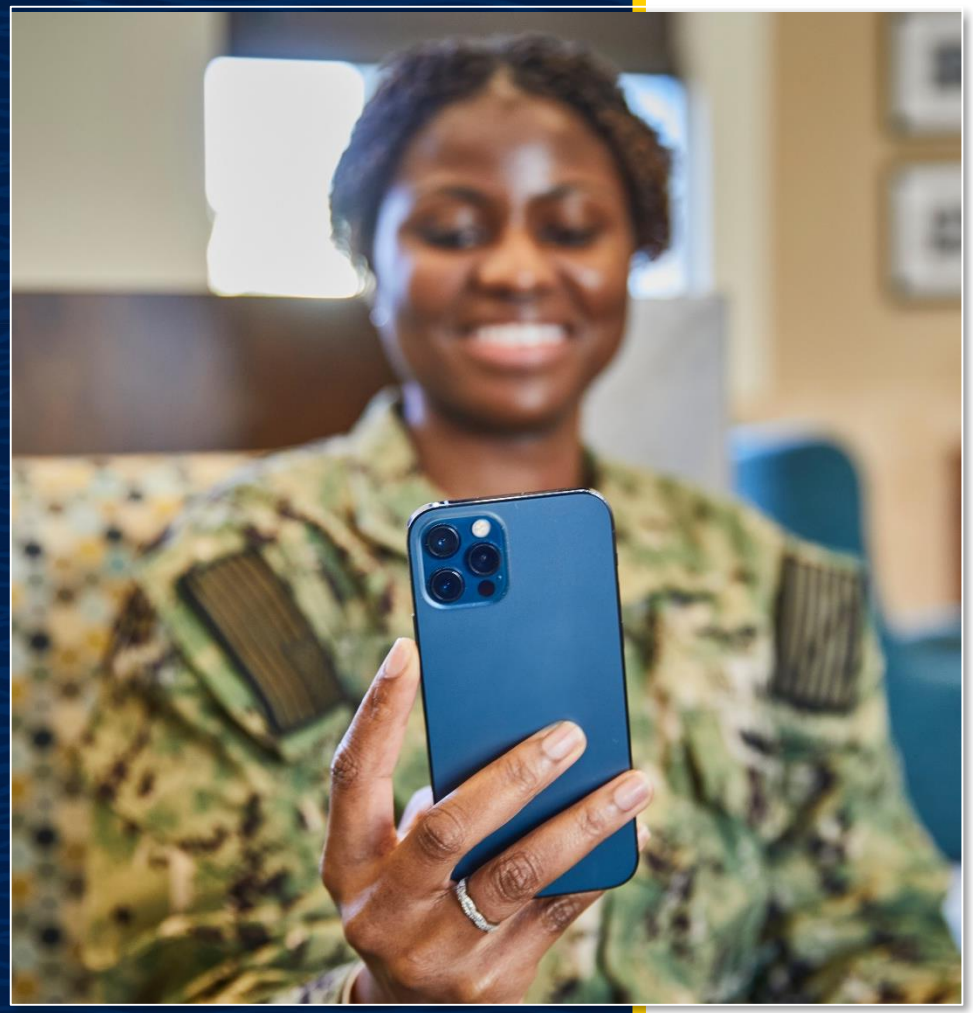

Stay with Us…Stay Connected

To use our free Wi-Fi:

- Turn on your wireless-enabled laptop, tablet, smartphone, or other device.
- Choose “Gowifi” from the list of available networks.
- Launch your web browser. You will automatically be directed to our Wi-Fi homepage.
- Select “Gowifi.”
- Read and accept the Terms and Conditions to activate your internet connection.

You will be asked to reconnect at least once per day.

Need help? Call Wi-Fi Support at (888) 649-6730.

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Stay with Us…Stay Safe

To ensure your personal safety, please observe these rules and recommendations.

Emergency
Dial 0 for front desk assistance.

Occupant Safety
All rooms have a “peep hole.” We encourage you not to admit anyone without first identifying them. All Navy Inn associates wear uniforms and name tags. If you have any doubt about a person’s identity, contact the front desk.

The door to your guest room automatically locks when it closes. If your lock isn’t working properly, contact the front desk for immediate repair. Always secure locks on windows and doors. To provide you with additional key cards, we’ll need to see ID.

Additional Safety Tips:
- DO NOT leave money or valuables in your room or your parked vehicle.
- DO NOT reveal your name or room number to strangers.
- DO NOT leave luggage unattended. If you notice anything suspicious or need special assistance, contact the front desk immediately.

Vehicle Safety
Register your vehicle(s) at the front desk. That way, if your vehicle’s alarm goes off, or if any other vehicle emergency arises, we can contact you immediately.

Safety Tips

NAVY INN

Stay with Us…Stay Safe

To ensure your personal safety, please observe these rules and recommendations.

Fire Safety

Review the evacuation map on the back of your guest room door. In case of a fire, move quickly and calmly to the nearest stairwell exit.

Smoke Detectors

Smoke detectors are installed in every room. Do not tamper with yours. If your smoke detector is activated, an alarm will also sound at the front desk. If you accidentally activate your smoke detector while cooking, open all windows and ventilate the room until the smoke has cleared.

Firearm Safety

Firearms, explosives, archery equipment, and other weapons are NOT authorized in any Navy Inn facility. Contact base security to arrange storage.
U.S. Government Property entry constitutes consent to search personnel and their property, pursuant to 50USC797.

Additional Fire Safety Rules:

DO NOT store highly flammable liquids (gasoline, charcoal lighter, flammable paint, etc.) in your room.
DO NOT place charcoal grills within 15 feet of the building.
DO NOT tamper or play with the fire extinguishers.
If you do, you will be removed from our facility.

Safety Tips

NAVY INN

Join Our Team

Explore Management
and Associate job opportunities
at www.nexcomjobs.org

Work for us and enjoy
these benefits:

- Vacation and sick leave
- Paid holidays
- 401K
- Health and life insurance
- Pension
- Tuition assistance
- Travel or live overseas

Scan the QR code to
learn more about
jobs near you.

When You Stay with Us…Stay Active

Get out and explore! Scan the QR codes for more info on these local attractions and services.

Shopping

Don't forget to shop at your local Navy Exchange! The NEX offers goods and services to active military, veterans, retirees, DoD civilians, and their families on Navy installations in the U.S. and overseas.

Support

NAVSTA Rota plays a crucial role in supporting our nation's objectives and defense, providing unmatched logistical support and strategic presence to all of our military services and allies. NAVSTA Rota supports Naval Forces Europe Africa Central (EURAFCENT), 6th Fleet and Combatant Commander strategic priorities by providing airfield and port facilities, security, force protection, logistical support, administrative support and emergency services to all U.S. and NATO forces.

Travel

From the moment you arrive, the Navy Inn's excellent facilities and warm hospitality will make you feel at home. Wherever your travels take you, our staff is ready to serve!

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When You Stay with Us…Stay Active

Get out and explore! Scan the QR codes for more info on these local attractions and services.

Learn More

Morale, Welfare & Recreation programs offer leisure-time activities to improve the quality of life for service members and their families.

See More

There's so much to see and do in this beautiful city! What would you most like to experience?

Like & Follow Us

Visit Navy Exchange Service Command Hospitality Group on Facebook! We're your Navy family home when you're traveling. Experience our "Spirit of Hospitality." We're passionate about our guest accommodations and services—and our guests!

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At Ease…

That’s how we want you and your family to feel during your stay at Navy Inn.

With convenient on-base locations, affordable room rates, and a professional staff to serve you, we’re here to make your stay a little easier. So, sit back, relax, and be our guest!

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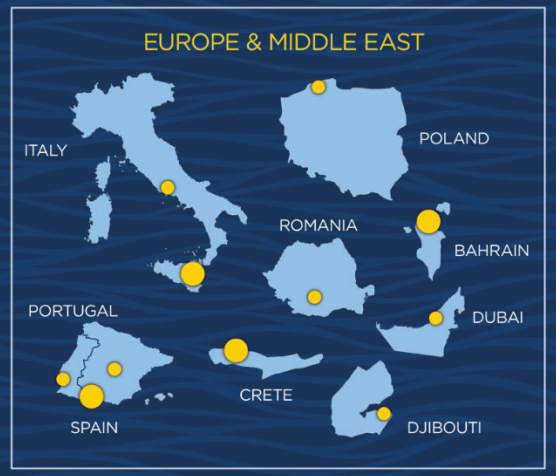
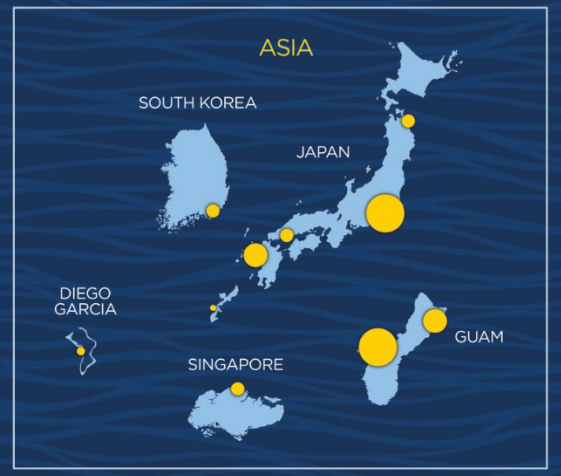
/NEXCOM
NAVY EXCHANGE SERVICE COMMAND

Serving the World's Finest Navy





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Enjoy Your Stay!

Need a reservation? Call the DoD Reservation Center at (800) 628-9466.

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