

WELCOME

Welcome to Navy Gateway Inns & Suites

Thank you for Choosing NGIS, we're so glad to have you as our guest!

Our MISSION

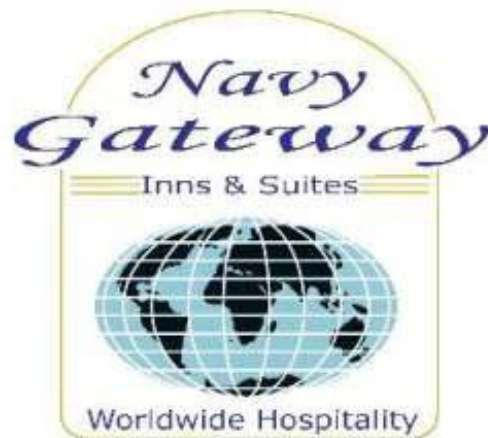
Provide quality, affordable lodging and hospitality services, which contribute to mission accomplishment and quality of life for a mobile Defense community.

Our VISION

Navy Gateway Inns & Suites is **YOUR** preferred lodging choice.

Our BRAND PROMISE

Creating comfortable guest services for those we serve: Today and Tomorrow.



GUEST SATISFACTION

Please take a moment and complete a guest comment card located at the front desk, or the electronic survey sent after check out.

Your feedback is appreciated — Thank You

LOCAL BASE INFORMATION

Commander Fleet Activities Yokosuka

Commander Fleet Activities Yokosuka, Japan (CFAY) is a 560-acre Forward Deployed Naval Base located in Tokyo Bay in the Kanto plain region of Japan, hosting more than 24,000 active duty military, Department of Defense civilians and family members. CFAY also has a housing detachment at Ikego in the nearby Zusi City. As the Navy' largest, most tragically important overseas installation. CFAY hosts 82 tenant commands that support operating forces through the Western Pacific, from Hawaii to the Arabian Gulf.

Welcome to Navy Gateway Inns & Suites, Yokosuka, Japan. It is our pleasure to welcome you as our guest and we wish you a pleasant stay.

Our staff is committed to providing the highest level of customer service and we pledge to do our personal best to make your stay an enjoyable one.

Front Desk Associates are available 24 hours a day, 7 days a week at DSN (315) 243-7317/5685 to provide additional help or information during your stay.

The Guest Services Directory is provided to familiarize you with the services and amenities we offer at NGIS. If you have any concerns, comments, or suggestions feel free to contact the front desk.

We look forward to seeing you again!

Sincerely,

Leon Fernando

General Manager

Ambulance/Fire	911	Navy Federal Credit Union	243-3333
Base Security	911/243-500 (non-emergency)	Housing Service Center	243-9037
Hospital		Navy Lodge	243-6708
Appointments	243-5352	Personnel Support Det.	243-6812/6813
Emergency	243-5137/7141	Mainland DSN Information	312-560-1110
Base Operator	0		
American Red Cross	243-5291/7490 (24/7)	Taxi (On base)	243-4444
US Marine Corps relief Society	243-7905/7650	Taxi (Off base)	046-816-4444
USO	241-3030		
NAVY EXCHANGE:		Public Works Transportation	243-5436
Main Exchange	243-5577	Weather/Time/Temp	243-5595
Baber Shop (NGIS)	243-5871	NGIS Front Desk	243-7317/5685
Baber Shop (Fleet Rec)	241-4168		
Beauty Shop	243-3680		

GUEST SERVICES

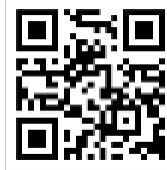
NAVY GATEWAY INNS & SUITES

We are committed to providing our guests with comfortable and safe lodging accommodations. We offer the following information for your awareness and convenience to ensure your stay is enjoyable, and that we meet your expectations!

Check-In. Guests may check in at any time if a room is available. Check-in time is 3:00 p.m.

Check Out. 11:00 a.m. Early check-in and late checkout may be granted whenever possible.

Community Activities and MWR Dining. For more information, please visit the MWR website at <https://www.navy.mwr.org/links> or scan this QR code:



Forget Something? Complimentary items may be picked up at the front desk: razors, shaving cream, toothbrush, and toothpaste.

Heating and Air-Conditioning System. The thermostat settings are centrally operated by the Public Works Department with indoor temperatures between 66 and 78 degrees. Individual room thermostats should be set no higher than 78 degrees per DoD and Navy regulations.

Housekeeping Services. Housekeeping services are provided 7 days a week. Linens are changed upon request or every 7th day. Amenities and bed/bath linens are available upon request.

Maintenance. Please let us know if your guest room requires maintenance service. Our Front Desk will provide assistance. Dial 243-7317 from your guest room phone.

Payment Options. American Express, Discover, MasterCard, Visa, check/debit card. Personal checks are not accepted. NGIS no longer accepts cash. A form of payment is required at check-in. All guests must provide a valid credit card and government identification card at check-in.

Personal Mail. NGIS cannot receive personal mail. Please contact the Post Office or your local command if you have mail needs.

STAY CONNECTED

WIFI Instructions

Internet Access:

Complimentary Wi-Fi is provided in all guest rooms and lobby. Please refer to the connection instructions below.

1. Select Navy_Gatway_Inns from your SSID list.
2. Enter password NavyGatewayInns (Note: Password case sensitive).
3. Agree to the terms and conditions on the pop up browser and click on the free 10 MBPS link highlighted in green.
4. You will have a buy-up options to increase faster speed.

For further assistance please contact the Front Desk or Americable, 241-2288 option 2, and leave your building and room number. They will call back.

Telephone Dialing

DSN Operator: 0

NGIS room phones have access to base numbers:

Yokosuka - Dial 243-XXXX (all 7 digits must be dialed)
Atsugi - Dial 264-XXXX (all 7 digits must be dialed)
Yokota - Dial 225-XXXX (all 7 digits must be dialed)
Zama - Dial 263-XXXX (all 7 digits must be dialed)
Misawa - Dial 226-XXXX (all 7 digits must be dialed)
Sasebo - Dial 252-XXXX (all 7 digits must be dialed)

To call other rooms: Dial the 7-digit number. Contact the front desk for other room numbers.

To receive U.S. calls: The number is 011-81-046-816-XXXX (last 4 digits of your room phone number). For example, if your room phone number is 243-1234, the number to be dialed would be 011 -81-046-816-1234.

DISASTER PROCEDURES

Earthquakes

Although few and far between, earthquakes are a reality in Japan. If an earthquake occurs, keep the following in mind:

1. If indoors, stand under a doorway or get under a sturdy piece of furniture for shelter. Stay away from the windows.
2. If outdoors, stay in the open, away from buildings and overhead debris.

Typhoon conditions

Yokosuka is known for typhoons, which normally occur June-November. As the storms approach the Kanto Plain, the base and nearby installations prepare by setting the following typhoon readiness conditions.

Condition of Readiness (COR) 4: Destructive winds of 50 knots or more possible within 72 hours.

Condition of Readiness (COR) 3: Destructive winds of 50 knots or more possible within 48 hours.

Condition of Readiness (COR) 2: Destructive winds of 50 knots or more possible within 24 hours.

Condition of Readiness (COR) 1: Destructive winds of 50 knots or more possible within 12 hours.

During Condition 1, access on/off the base may be limited, and services may be closed. For more information monitor CFAY Facebook page, Commander's Base Access channel on television (channel 115), AFN radio (810 AM) or contact the weather office at 243-5595 *for more info about NGIS Yokosuka rules.*

Evacuation Routes: Evacuation route is located on the back of your room door.

TELEVISION CHANNEL LINEUP

Free Tier

Free AFN TV All Bases

- Ch. 15.2 AFN Prime Atlantic
- Ch. 15.3 AFN News
- Ch. 15.4 AFN Sports
- Ch. 15.5 AFN Pacific
- Ch. 15.6 AFN Spectrum
- Ch. 15.7 AFN Sports 2
- Ch. 15.8 AFN Family
- Ch. 15.9 AFN Movie

Free Local TV Yokosuka, Ikego, Atsugi

- Ch. 26.1 NHK-G
- Ch. 26.2 NHK-E
- Ch. 26.3 NTV 4
- Ch. 26.4 TBS 6
- Ch. 26.5 FUJI 8
- Ch. 27.1 TV ASAHI 10
- Ch. 27.2 TV TOKYO 12
- Ch. 27.3 TVK 42
- Ch. 45.1 Commanders Channel
- Ch. 45.2 Weather Channel

Setting The Standard

Americable continues to set the standard in quality service and programming throughout Japan



www.americable.net

AmericableTV \$64.95

(Includes Stingray Digital Audio Channels)

- Ch. 95 AFN Prime Atlantic
- Ch. 96 AFN News
- Ch. 97 AFN Sports
- Ch. 98 AFN Pacific
- Ch. 99 AFN Spectrum
- Ch. 100 AFN Sports 2
- Ch. 101 AFN Family
- Ch. 102 AFN Movies
- Ch. 103 NHK-G
- Ch. 104 NHK-E
- Ch. 105 NTV 4
- Ch. 106 TBS 6
- Ch. 107 FUJI 8
- Ch. 108 ASAHI 10
- Ch. 109 TOKYO 12
- Ch. 110 TVK 42
- Ch. 120 FOX Sports 1 HD*
- Ch. 121 FOX Sports 2 HD*
- Ch. 122 Big 10 HD*
- Ch. 123 USA Network*
- Ch. 124 Syfy*
- Ch. 125 FOX HD*
- Ch. 126 TV Land**
- Ch. 127 Animal Planet HD*
- Ch. 128 Travel Channel*
- Ch. 129 TLC*
- Ch. 131 Food Network HD*
- Ch. 132 HGTV HD*
- Ch. 133 A&E HD East*
- Ch. 134 FX HD*
- Ch. 136 Lifetime HD*
- Ch. 137 Lifetime Movie Network HD*
- Ch. 138 FX Movie Channel HD*
- Ch. 140 Paramount Network HD**
- Ch. 141 Comedy Central HD**
- Ch. 142 Fox News Channel HD*
- Ch. 145 The History Channel*
- Ch. 146 CMT**
- Ch. 147 MTV**
- Ch. 148 MTV 2**
- Ch. 149 VH1**
- Ch. 150 BET**
- Ch. 153 EWTN*
- Ch. 156 Freeform HD*
- Ch. 157 Nick Jr.**
- Ch. 158 Nickelodeon HD**
- Ch. 208 Fox Business HD*
- Ch. 209 Vice*
- Ch. 210 Military History Channel*
- Ch. 211 American Heroes Channel*
- Ch. 212 Discovery Channel HD*
- Ch. 213 Science Channel HD*
- Ch. 214 National Geographic HD*
- Ch. 215 Outdoor Channel HD*
- Ch. 216 Sportsman Channel*
- Ch. 218 CBS Sports Network
- Ch. 223 The Golf Channel HD*
- Ch. 224 Investigation Discovery HD*
- Ch. 225 Crime + Investigation*
- Ch. 228 Cooking Channel*
- Ch. 229 OWN ~ Oprah Network*
- Ch. 231 Discovery Family Channel*
- Ch. 232 FYI Channel HD*
- Ch. 234 Hallmark Channel HD*
- Ch. 235 Hallmark Movies & Mysteries HD*
- Ch. 236 Lifetime Real Women*
- Ch. 238 Magnolia Network HD*
- Ch. 239 AMC*
- Ch. 240 BBC America*
- Ch. 241 BBC World*
- Ch. 242 IFC*
- Ch. 243 Sundance*
- Ch. 244 WE (Women's Entertainment)*
- Ch. 245 Bravo*
- Ch. 246 Oxygen*
- Ch. 247 Universal Kids*

* 72 Lookback ** 24 Lookback
 Note: - Lookback not available on local channels & CBS Sports
 - Specific programming and channel lineup subject to change



www.americable.net

Premium Bundle \$10.95

- Ch. 309 The Movie Channel
- Ch. 310 Showtime
- Ch. 311 Showtime Family Zone
- Ch. 312 Flix
- Ch. 313 Showtime 2
- Ch. 314 SHO x BET
- Ch. 315 Showtime Showcase
- Ch. 316 SHO Extreme
- Ch. 317 SHO Next
- Ch. 318 SHO Women
- Ch. 319 TMC Xtra



Stingray Digital Audio Channels

- Ch. 901 Pop Classics
- Ch. 902 Classic Masters
- Ch. 903 Chamber Music
- Ch. 904 Broadway
- Ch. 905 Eclectic Electronic
- Ch. 906 The Spa
- Ch. 907 Easy Listening
- Ch. 908 Smooth Jazz
- Ch. 909 Jazz Masters
- Ch. 910 Jazz Now
- Ch. 911 Hip Hop
- Ch. 912 Swinging Standards
- Ch. 913 Gospel
- Ch. 914 The Light
- Ch. 915 No Fences
- Ch. 916 Country Classics
- Ch. 917 Hot Country
- Ch. 918 Alt-Country Americana
- Ch. 919 Bluegrass
- Ch. 920 Jukebox Oldies
- Ch. 921 Flashback 70's
- Ch. 922 Everything 80's
- Ch. 923 Nothin' but 90's
- Ch. 924 Pop Adult
- Ch. 925 Rock
- Ch. 926 Classic Rock
- Ch. 927 Heavy Metal
- Ch. 928 Rock Alternative
- Ch. 929 Adult Alternative
- Ch. 930 Alt Rock Classics
- Ch. 931 Hit List
- Ch. 932 Dance Clubbin'
- Ch. 933 Groove Disco & Funk
- Ch. 934 Maximum Party
- Ch. 935 Urban Beats
- Ch. 936 The Chill Lounge
- Ch. 937 Jammin'
- Ch. 938 Soul Storm
- Ch. 939 Classic RnB & Soul
- Ch. 940 The Blues
- Ch. 941 Today's Latin Pop
- Ch. 942 Latino Urbana
- Ch. 943 Latino Tropical
- Ch. 944 Rock en Espanol
- Ch. 945 Romance Latino
- Ch. 946 Retro Latino
- Ch. 947 Y2K
- Ch. 948 Folk Roots
- Ch. 949 Kids' Stuff
- Ch. 950 Holiday Hits



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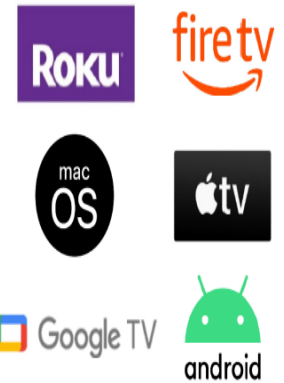
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How To Download and Install AmericableTV App



<https://kb.americable.net/article-categories/iptv/>

Scan the QR code to be directed to our website, where you can follow the instructions to download and install AmericableTV app for the devices listed below.



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DINING OPTIONS FOR ON AND OFF BASE

On Base

Officers' Club

243-5030
Bldg. 1493
Kosano Dining Room
Mon-Sat 0600-2000
Sun 0600-1400
Fri-Sat 1600-0130

Bistro on the Patio

Mon-Thu 1300-2000
Fri-Sat 1300-2200
Sun 1100-2000
Chopstix (Asian takeout)

CPO Club

243-5506
Bldg. B-39

Dining Room

Tue-Sat 1100-2000
Sun 0900-1700

Cruise Inn

Mon-Fri 0600-1400
Breakfast 0600-1100

Dunkin Donuts

Baskin Robbins

Anthony's Pizza
American Grill

Sushiro

Mon-Fri 100-2300

Italian Gardens
Mon-Fri 1600-2100
Sat, Sun, & Holidays
1600-2100
Sharkys Bar
Sun-Thu 1600-2400

Chili's

Bldg. 4805
241-3842
Daily 1100-2100

Starbucks

Bldg. 1559
046-820-2791
Daily 0700-2000

Taco Bell

Bldg. 1559
241-4528
Mon-Sun 1000-2100

Main Street USA Food Court

Bldg. G59
243-3245

Club Alliance Baskin Robbins

243-3000 bldg. 1495

Off Base

Hamazushi
Mon-Sun 100-2300

McDonald's

243-4461
Mon-Sun 0600-2300

Bowling Center

243-6802
Sun-Thu 1030-2200
Fri-Sat 1030-2330

NEX Food Court

Popeye's
Subway
Cinnabon

Fleet Rec Food Court

243-6504

Better Burger

Daily 0600-2200

Bombers

Daly 1000-2200

Kaiten Sushi

Mon-Sun 0700-2300

OTHER INFORMATION AND SPECIAL NOTICES

An In-Room Safe is provided in the bedroom closet to secure your valuables. You can either swipe your credit card or create our own passcode for locking/unlocking the safe. If you forget your passcode, please contact the front desk.

By Credit Card:

1. Push and hold the door in the closed position.
2. Press "B" on the keypad. The display will show "-Card-".
3. Swipe the card FROM RIGHT TO LEFT.
4. The display will show "CLOSE", immediately followed by "CLOSED" indicating that the bolts are extended and the door is locked.

By Passcode

1. Push and hold the door in the closed position.
2. Input any four-digit personalized code.
3. Press "A" on the keypad.
4. The display will show "CLOSE", immediately followed by "CLOSED" indicating that the bolts are extended and the door is locked.

-The four-digit personalized code will be displayed for two seconds.